

BizCarta, a Leading MSSP Reduced Attack Surface by **9** Times Using SanerNow

BizCarta India is a leading Information risk management and cybersecurity consulting services company. As a renowned MSSP, Bizcarta offers a consult, design, deploy, and manage model to achieve IT security excellence among organizations. Bizcarta integrates the best-in-class security solutions leveraging cutting-edge technology to help its customer establish a strong cybersecurity acumen. Bizcarta's customers are spread across India, UK, USA, Belgium, and the APAC region.

Scope of Implementation

Number of Devices

2000 devices.

Applications Used

SanerNow Platform

BizCarta's security challenges before SanerNow

Sminu Mullackel drives security operations at BizCarta. He explains the entire story of how BizCarta faced security challenges and overcame them with SanerNow. BizCarta was struggling to secure the endpoints of their clients with inadequate tools. They were searching for an apt tool that could solve these challenges for them:

- **Getting visibility and securing distributed endpoints**

"With the global mobile workforce and over 20% of the company staff always on the move, including sales, support, and consulting team, establishing endpoint vulnerability management and patch management in real-time was critical."

BizCarta concluded that establishing real-time security monitoring on their clients' remote endpoints was key to improve their security posture. They were also struggling with vulnerability assessment and patch management. However, they did not find an ideal solution to fix it yet.

- **Complications due to multiple third-party applications**

"Especially with a plethora of third-party software deployed by end-users, implementing security was a big challenge."

As most security products do not support security measures like patching and application management for third-party applications, BizCarta had a hard time keeping an eye on and securing its extensive portfolio of applications used by all their clients.

- **Struggling to establish regulatory compliance**

Sminu mentioned that compliance with industry security benchmarks was also a challenge due to the remote workforce and missing security controls. Establishing compliance among endpoints and carrying out audits was difficult.

BizCarta's endpoint security and management enhanced with SanerNow

BizCarta met SecPod for the first time at an event. On hearing what SanerNow has to offer, they made a quick evaluation, liked the platform, and deployed SanerNow within a few days.

After implementing SanerNow, BizCarta has improved the security posture of their clients by miles. They are happy with how endpoint security, asset management, and compliance audits are now easier than before. The key benefits for BizCarta from SanerNow were:

- **Attack window reduced from 90 days to 10 days**

"SanerNow has enhanced the security posture and reduced the attack window from over 90 days to less than 10 days with the real-time Vulnerability and Patch Management Solution."

SanerNow has a unique, first-in-market Integrated Vulnerability and Patch Management Solution that can detect vulnerabilities in real-time and mitigate them with automated patch deployment. The closely-knit functionalities have reduced the time to patch deployment by 9 times.

- **Compliance audits are now faster**

"Audits are easy and quick with the compliance management module. Reporting features with the filter options are good."

For compliance audits to be smooth, security tools should make it easy to extract asset compliance data as reports for compliance checks and report generation. SanerNow's report APIs, downloadable reports (PDF/CSV), email reports, and customizable reports are significant points of interest for admins.

- **Asset and endpoint management made simple**

"Additional tools such as asset and compliance management make life easier."

BizCarta also uses the asset and endpoint management tools in SanerNow to manage hundreds and thousands of endpoints in their clients' networks. Having security and daily endpoint management controls in the same tool saves a lot of time and software costs.

Why did BizCarta choose SanerNow and not other security products?

When asked what made BizCarta choose SanerNow, Sminu indicated several reasons. One of them was the integrated vulnerability and patch management solution with the option to roll back patches. More reasons were a combination of cleverly built features and unparalleled tech support from SecPod.

“Vulnerability and Patch management solution together that can help in remediating the vulnerabilities in real-time and with a rollback feature.”

He also quoted SanerNow to be more affordable, scalable, and comprehensive than other alternative products. The ability to handle multiple use cases, continuous vulnerability assessment, and patch automation features made SanerNow the best fit. He was particularly pleased with the technical support offered by SecPod and also said,

“SecPod team understood IT security better than any other solution in the market.”

BizCarta’s recommendation of SanerNow

When asked if Sminu would recommend SanerNow to an evaluator, he said



“Yes, we strongly recommend SanerNow. It enhances productivity, improves endpoint security posture, and helps stay compliant in real-time.”

- Sminu Mullackel, Senior Product Manager, BizCarta

SecPod SanerNow is a cloud-based centralized solution that helps the organization achieve salient endpoint management and security. It offers significant features like patch management, vulnerability management, asset management, endpoint management, compliance management, endpoint threat detection, device control, etc., to shield the endpoints from the emerging wave of cyberattacks. SanerNow can be used to manage and secure all major OS platforms like Windows, Mac, and Linux.

Request a personalised walkthrough of the SanerNow CyberHygiene Platform and solutions you can build with it:

[Schedule Demo](#)

Talk to Sales

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