HEALTHCARE INSTITUTE IN OHIO PATCHES VULNERABILITIES FASTER AND MANAGES HIPAA COMPLIANCE SWIFTLY

A leading healthcare institute in Ohio, USA, keeps IT at the core of their operations to provide medical care to their patients. The organization is more than 50 years old and has a reputation for providing the state's best medical care. However, managing their cyber exposure was becoming a growing challenge.

Endpoint security challenges faced by the institute

The institute leverages digital devices such as desktops, laptops, and servers for daily operations and record-keeping to provide the best medical care. They store and manage records such as lab reports, visitor details, patient history, PII (personally identifiable information) of patients, medicine inventory, and more through multiple commercial apps. All their day-to-day operations are run digitally.

Scope of Implementation

About the organization

Healthcare institute based in Ohio with 600 devices.

Solution implemented

SanerNow CyberHygiene Platform with the following modules:

- Vulnerability Management
- Patch Management
- Asset Management
- Endpoint Management
- Compliance Management

> "After WannaCry, we started to take patching seriously. However, we didn't find the right tools that didn't require hundreds of workarounds and excessive IT staff. Compliance audits for HIPAA were heavily manual and error-ridden. Unlike a typical office, our IT staff did not have the freedom to walk into any room and perform daily tasks like software installation, reboots, and other routine service tasks."
>
> – Head of IT Security

Business requirements

The institute was already struggling with inefficient patching tools. The COVID-19 pandemic created more panic and fatigue since an attack on a healthcare organization could prove disastrous. On a broad level, they were looking for a solution to patch vulnerabilities, demonstrate compliance, manage devices and applications. They were looking for solutions to multiple problems that could indeed be solved with just one smartly built tool.

Strengthening endpoint security and management with SanerNow

The institute evaluated SanerNow and implemented the solution during the pandemic to secure and manage all their endpoints. After implementation, the institution has sped-up its patch deployment time from a month to a few days. Using SanerNow's patch prioritization feature, they are now clear on what to patch first to avert bigger risks. Hardening endpoints in alignment with HIPAA is now easy. When audits come up, they generate reports faster with almost zero manual work. They constantly monitor their IT asset inventory and the system health of all endpoints and implement strong security control over them.

Why was SanerNow the best fit?

When asked why SanerNow was the best fit compared to all other solutions in the market, they replied that SecPod's solution was simpler and practical than other tools. The integrated vulnerability and patch management, along with compliance in the same screen, made security and compliance so much easier.

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> *"We were fortunate to run into SanerNow at the right time before the attacks increasing during the pandemic. Being in the healthcare institution during a pandemic meant we needed to make a faster decision. With SanerNow, the time and resources consumed for scanning vulnerabilities and patching them have reduced by a great extent. We were also able to manage IT assets and endpoints health, and adhere to HIPAA standards."*
>
> - Head of IT Security

About SecPod

SecPod is leading provider of endpoint security and management solutions. SecPod (Security Podium, incarnated as SecPod) has created revolutionary SanerNow platform and tools that are used by MSPs and enterprises worldwide. SecPod also licenses security technology to top security vendors through its SCAP Content Professional Feed.

Talk to Sales

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